

PRIVACY STATEMENT MARINSAL CONSULTANTS BV

Marinsal Consultants BV considers proper handling of personal data to be of utmost importance and is aware of privacy legislation. In this privacy statement, we explain which personal data we process and how we handle that personal data.

Our contact information

Marinsal Consultants BV is regarded as the controller, as referred to in the (Dutch) GDPR, for processing your personal data. We can be reached for you via the contact details below:

by phone	+31 6 11 61 83 92
E-mail	info@marinsal.nl
Post	Rooseveltstraat 8a13 2321 BM Leiden

Which personal data do we process?

We process, among others, the following categories of personal data:

- Contact details of contact persons of our clients or other relations, such as first and last name, (business) address details, telephone number, e-mail address, gender and positions;
- Correspondence;
- Personal data that is actively provided about you in the context of an assignment given to Marinsal, such as name, date of birth, nationality and passport number. In this case, it often concerns crew members of vessels indirectly involved in an assignment.

If this information is necessary for the conclusion or performance of an agreement with us, it is required that this personal data be provided to us. If you do not wish to provide us with specific personal data, we cannot guarantee the proper execution of the agreement. If the processing of specific personal data is required by law, we will inform you about this. This also applies to the possible consequences if you choose not to provide us with this personal data.

For what purposes do we process your personal data?

We collect and process personal data for various purposes. We use the personal data we have received from or about you, but we may also receive personal data from other sources. Think of personal data that:

- found on public, corporate websites and corporate social media platforms such as LinkedIn,
- be obtained by consulting the Trade Register of the Chamber of Commerce and/or the Land Registry, and
- we obtain from our clients or relations.

We process personal data for the following purposes:

a. General contact with clients

The data is used for (i) providing the information requested by you, (ii) contacting you about the implementation of the agreement you have concluded with us, (iii) handling questions and/or complaints and (IV) sending invitations and Christmas wishes.

b. For the implementation of the agreement

For the purpose of the agreements that have been concluded or will be concluded with us. We process personal data not only in the context of purchasing services and/or products, but also to be able to provide our services and/or products and/or to give advice about our services and products.

c. The debtor management

We process the personal data, among other things, for (i) sending invoices, reminders and reminders to collect claims; (ii) making a telephone call to remind you of an outstanding claim; (iii) having a judicial collection procedure carried out or coordinated where appropriate.

d. Risk analyses

In some instances, we can assess creditworthiness.

e. Legal obligation

To provide information about you to third parties if we are required to do so by law or regulation.

On what basis do we process your personal data?

We process your personal data if we are legally obliged to do so and if the processing is necessary to execute the agreements concluded with us and, therefore, to be able to provide our services. It is also possible that we process personal data for the purposes of a legitimate interest. A legitimate interest is generally legal, financial or business in nature. We have a legitimate interest in processing your personal data in the following situation, among others:

- to defend ourselves against legal claims;
- for general contact with clients to answer questions and handle complaints;
- conducting risk analyses to determine your creditworthiness;
- to carry out our business activities;
- to be able to send you a (Christmas) wish as our client or relation.

Finally, we process some personal data because permission has been given for this. You have the right to withdraw your consent at any time. This withdrawal does not affect the lawfulness of the processing based on the consent before the withdrawal.

Sharing personal data with third parties

In some instances, we also share your personal data with third parties. The forwarding of personal data to third parties only takes place for the purposes and principles stated in this privacy statement. In the cases mentioned below, we may provide your personal data to the following categories of third parties:

- a. if this is necessary for the performance of the agreement. For example, we use various advisers, are insured, and can provide personal data to third parties to support us in collecting a claim. We may also use suppliers, translation agencies and postal and transport agencies;
- b. our IT suppliers may have access to your personal data when they help us to keep our systems running;
- c. a cloud service provider is used for the storage of personal data;
- d. to have your personal data destroyed carefully, we may use a data destruction company.

In other cases, we will only provide your personal data to third parties with your prior consent if this is necessary to protect our interests or if we are obliged to do so by law and/or regulations.

If we provide your personal data to third parties, they are themselves responsible for compliance with privacy legislation. If a third party processes your personal data for us in the capacity of a processor, we will conclude a processing agreement with this third party that meets the requirements as set out in the law.

We do not transfer your personal data to a third country or international organisation.

Security of personal data

We take appropriate security measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification of your personal data. For example, we ensure that only the necessary persons have access to your personal data and that access to your personal data is protected, and we regularly check our security measures. If you have the impression that your personal data is not secured correctly or if there are indications of misuse, please feel free to contact us via info@marinsal.nl.

Retention period

We only store personal data as long as necessary to achieve the goals stated in this statement or to comply with the laws and regulations.

For most personal data, we keep it in any case insofar as this is necessary for:

- the performance of the agreement,
- collecting the claim, and
- being able to handle disputes that may arise from a file handled by us.

However, some personal data must be kept even longer by law.

Your rights

You have different rights. Think of the law:

- to view, correct or delete your personal data;
- on rectification;
- on data erasure ;
- to restrict processing;

- to object to the processing;
- on data portability;
- not to be subject to automated decision-making.

If you want to invoke one of your rights, please send your request to info@marinsal.nl. To prevent abuse, we may ask you to identify yourself before we process your request by sending us a copy of a valid proof of identity. In this copy, please mask your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number. For example, you can use the Dutch government's 'KopieID app' for this. This is to protect your privacy.

We will respond to your request as quickly as possible, but in any case, within one month. If you have a complaint about processing your personal data, we will be happy to help you. If you nevertheless cannot come to an agreement with us, we would like to point out that you have the option of submitting a complaint to the Dutch Data Protection Authority. You can do so [here](#).

Automated decision making

There is no automated decision-making.

Language

This Privacy statement is drawn up in Dutch and English. In case of (conflict as to) interpretation of the content and scope of this privacy statement, the Dutch text shall prevail.

Privacy Policy Changes

This privacy statement was last updated on March 14, 2023. We reserve the right to change or amend this privacy statement unilaterally. In that case, we will change this page.